



Disabling the Randomized MAC Address Feature for your Wi-Fi Network

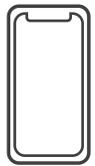
Select which type of device you are trying to
disable the MAC Address on:



**Samsung Galaxy Devices
Running Android 10 and Later**



**Other Android Devices Running
Android 10 and Later**

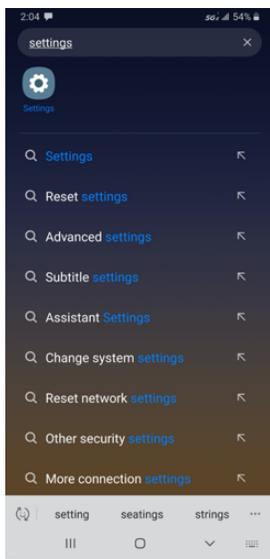


iOS Devices

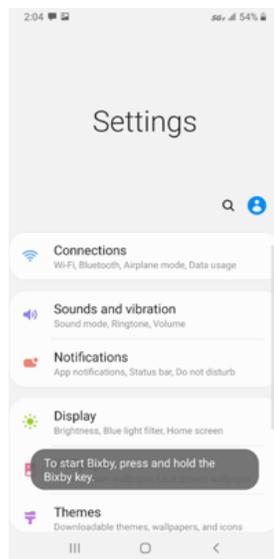


Samsung Galaxy Devices Running Android 10 and Later

1. Navigate to Settings.
2. Tap Connections and then Wi-Fi.
3. Tap the gear icon associated with your network.
4. Tap MAC Address type.
5. Choose Phone MAC.
6. Your device should quickly disconnect and once it is connected back to your network, it will be using the hardware MAC address.



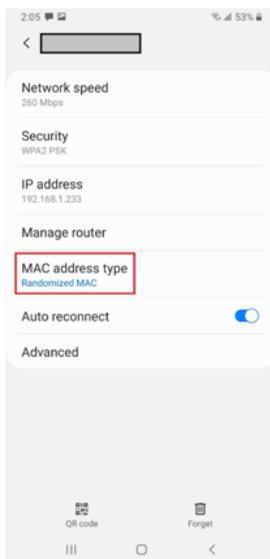
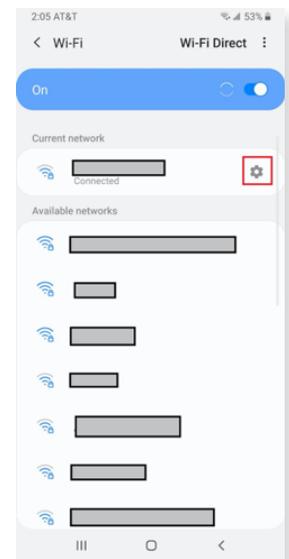
1.



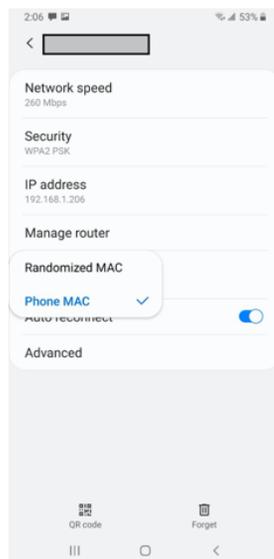
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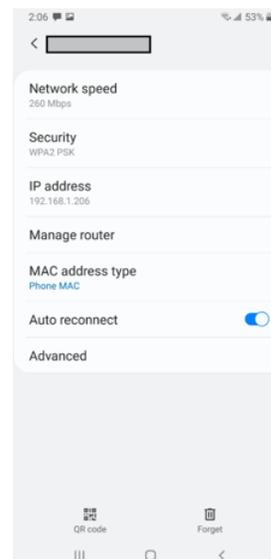
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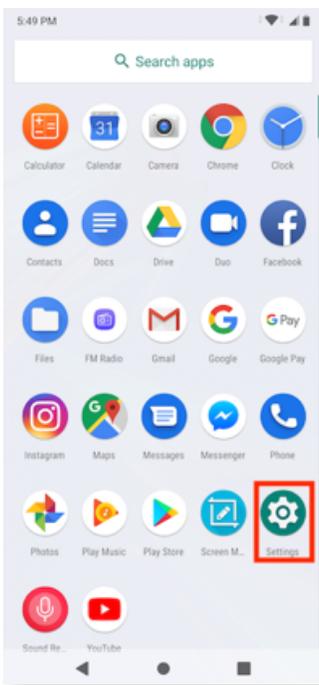
6.

2



Other Android Devices Running Android 10 and Later

1. Open the Settings app.
2. Tap Network & Internet and then Wi-Fi.
3. Tap the gear icon associated with your network.
4. Tap Advanced and then Privacy.
5. Tap Use Device MAC.



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2.

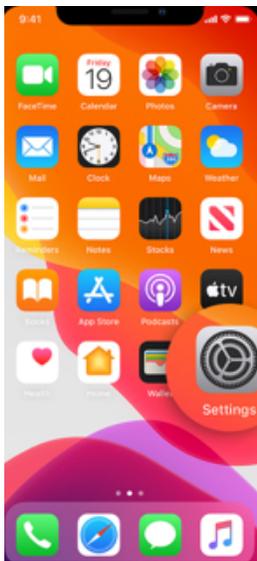


4. 5.

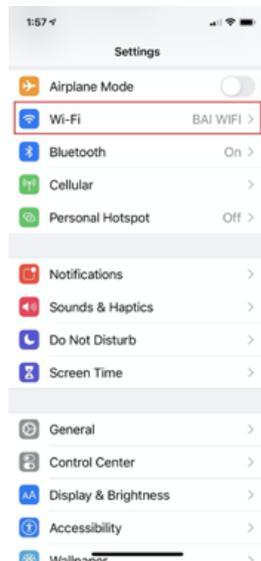


iOS Devices

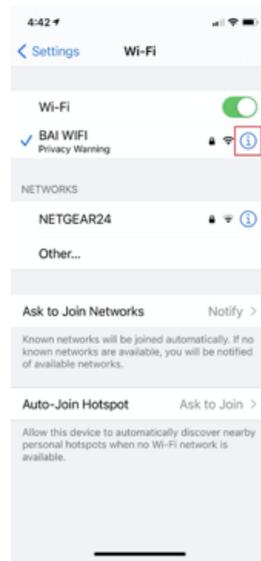
1. Open the iOS Settings app.
2. Tap on Wi-Fi.
3. Tap the “i” next to the Wi-Fi network you’d like to manage the connection for.
4. Tap “Private Address” and toggle to disable it in the off position.
5. When you turn off the option you will be prompted to rejoin the network.
6. Your device should quickly disconnect and once it is connected back to your network, it will be using the hardware MAC address.



1.



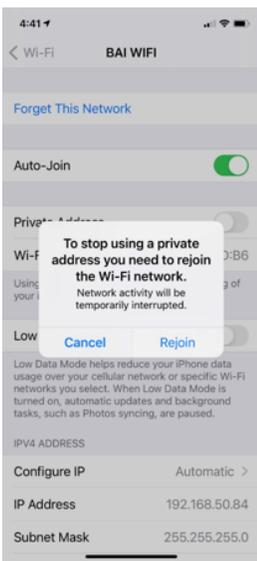
2.



3.



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If you need any additional assistance please reach out so we can help you!



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